

FESTIVAL FOR EVERYONE

HANDBOOK



FESTIVAL DE CANNES

PLAN AHEAD FOR YOUR VISIT

When you register online, we invite you to indicate that you are a disabled person by checking the box for this purpose, so that the badge that you will be issued bears the dedicated pictogram. It will allow you to benefit simplified access to the projection rooms.



If you have not done this online, please let us know by e-mail at hospitality@festival-cannes.fr, attaching a national disability certificate or a European Disability Card. *

* This information is only shared with the services concerned by the purpose for your message (which you choose from a drop-down list) and is stored for a period of 5 years in accordance with French law. In accordance with the General Data Protection Regulation No. 2016/679 and the amended French Data Protection Act of 6 January 1978, you possess multiple rights with regards to your personal data: the right of access, the right of modification, the right of deletion, the right to data portability, the right to restrict processing, the right to object to processing, as well as the right to define guidelines for the processing, storage and destruction or transfer of your data after your death.

GETTING TO CANNES



BY PLANE

Nice Côte d'Azur airport is equipped with special facilities and services for accessibility and assistance.

- **Call boxes**

Terminal 1: Entrance D4, bus station, underground carpark zone P2

Terminal 2: Entrances D1 and D3 (departures level), bus station, carpark zones P5 and G2

- **Special-assistance equipment**

(Touch pads, audio induction loops, shuttle buses for access to planes, ambulifts, ambulift cabins, call boxes, inter-floor lifts for people with reduced mobility, chairs and seats for people with reduced mobility)

- **Specialised reception service**

- **Specialised signage**

- **Accessible toilets**

All buses on the 81 bus line, which connects Nice Côte d'Azur airport with Cannes, are accessible for people with reduced mobility (all have access ramps and dedicated spaces onboard).

Contact

<https://en.nice.aeroport.fr>

T : +33 (0)820 423 333

(€0.12 per call + cost of call)



BY TRAIN

Cannes train station is equipped with special facilities and services for accessibility and assistance.

- **Special-assistance equipment**

(Wheelchairs at your disposal, lifts, access ramps, audio induction loops)

- **Specialised signage**

(Audio and visual information, tactile guidance strips, warning strips on platforms)

- **Accessible toilets**

- **Accessible services** – T: 36 35

BY CAR



Cannes Town Hall has created over 548 parking spaces for people with disabilities (140 of which are in carparks). Holders of the European Parking Card (GIC-GIG) have free charge access to allon-street parking spaces for unlimited period of time.



YOUR BADGE

Once you arrive in Cannes, you can collect your badge at the Gare Maritime (see p.10), accessible by a ramp and equipped with a lowered counter.

LET US KNOW YOU ARE ATTENDING

In order to give you the best possible welcome in our theatres, please let us know in advance which screenings you have tickets for, in particular those in the Grand Théâtre Lumière and in the Salle Agnès Varda by e-mail at hospitality@festival-cannes.fr.

ACCESS TO THE FESTIVAL ZONE



PUBLIC TRANSPORT

The city of Cannes has a public bus transport network (Palm Bus) that provides seats reserved for persons with reduced mobility and accepts assistance dogs on its buses. Passengers have to board or disembark these buses via a step. The Gare Maritime is the closest bus station to the Festival Zone.

The PALM EXPRESS A bus, which provides a link between the center of Cannes and the Cineum, is accessible to people with reduced mobility.

Shuttles are available from the stop SNCF station and public transportation is free upon presentation of a QR code available online in "My Account".

PRIVATE TRANSPORTATION



The surroundings of the Festival Zone are accessible to chauffeur-driven cars and specialised vehicles until 5pm. The closest access points are located at the Gare Maritime (quick drop-off) and the underground carpark of the Palais des Festivals.

After 5pm, the closest parking points are located at boulevard Victor Tuby, boulevard de la Ferrage and boulevard de Lorraine.



PRIVATE VEHICLES

The surroundings of the Festival Zone are accessible to chauffeur-driven cars and specialised vehicles until 5pm. The closest access points are located at the Gare Maritime (quick drop-off) and the underground carpark of the Palais des Festivals. Parking spaces for people with disabilities are available around the Festival Zone, provided that they are holders of the European Parking Card (GIC-GIG).

After 5pm, the closest parking points are located at boulevard Victor Tuby, boulevard de la Ferrage and boulevard de Lorraine.

GETTING AROUND THE FESTIVAL ZONE

The Palais des Festivals has facilities to ensure accessibility for people with reduced mobility at the Main entrance, the Méditerranée entrance and the Albert-Édouard pier.

If you have difficulty accessing the Festival Zone, the service dedicated to people with reduced mobility can guide you and provide you with assistance.

This Hospitality office is located in the Mediterranean Hall (see p.11) and can be reached by phone at +33 (0)4 92 99 81 32. You can also ask a receptionist to contact them for you.

[Plan 2022 to be updated]



ACCESSIBLE SPACES

PALAIS DES FESTIVALS

Level -1

Accessible via the lifts at the Main entrance.

Level 0

Accessible via the Main entrance and the Méditerranée entrance.

Level 3

Accessible via the lifts at the Main entrance.

Level 4

Café des Palmes, Terrasse du Festival and Terrasse des journalistes are all accessible via the lifts at the Main entrance.

Level 5

Accessible via the lifts at the Main entrance.

Grand Théâtre Lumière

Accessible at orchestra (1st floor) and balcony (5th floor) levels via the lifts at the Main entrance.

Access of this kind via a side entrance is only permitted on presentation of an accreditation bearing the pictogram indicating people with reduced mobility (see above: *Plan ahead for your visit*).

Debussy Theatre

Accessible via the lifts at the main entrance and the balcony (3rd floor).

Access of this kind via a side entrance is only permitted on presentation of an accreditation bearing the pictogram indicating people with reduced mobility (see above: *Plan ahead for your visit*).

Bazin Theatre

Accessible via the lifts at the Main entrance (3rd floor).

Buñuel Theatre

Accessible via the lifts at the Main entrance (5rd floor).

Salle Agnès Varda

Accessible by requesting assistance from the staff dedicated to PRM, who can be reached at +33 (0)4 92 99 81 32. As soon as you have a ticket for a screening in this room, we invite you to notify it.

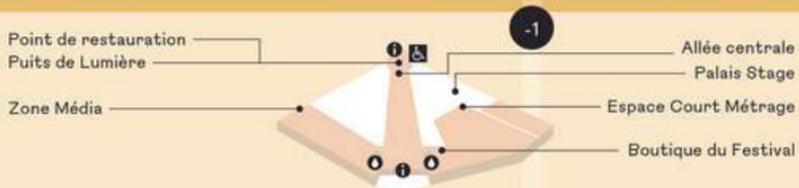
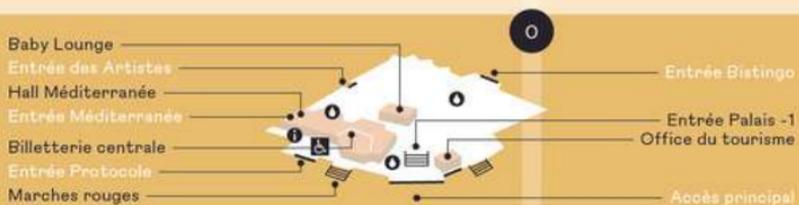
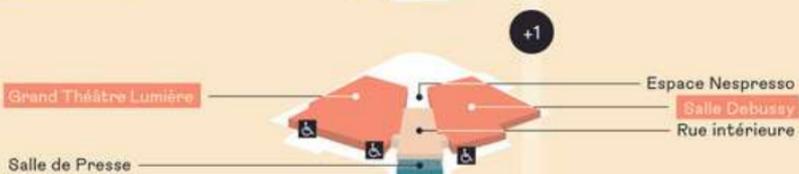
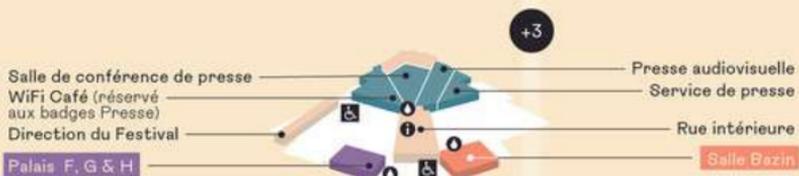
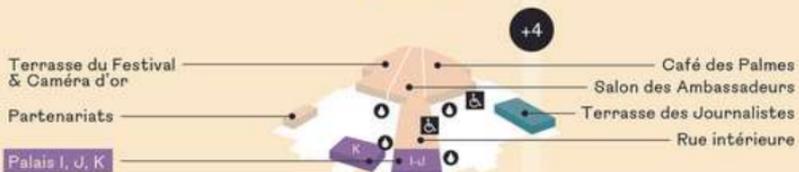
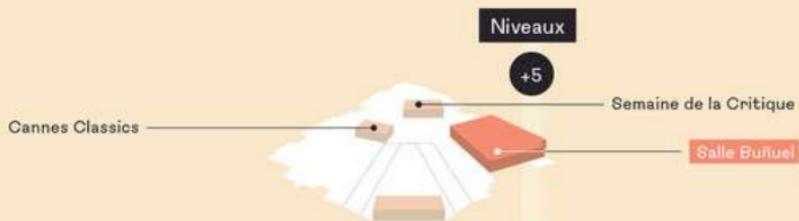
VILLAGE INTERNATIONAL **(Pantiero side & Riviera side)**

Accessible via the dedicated entrance. The terraces are accessible, but visitors must go over a step to access the pavilions.

RIVIERA

Accessible via the dedicated entrance of the building and via the level -1 of the Palais des Festivals.

Niveaux



PALAIS DES FESTIVALS

CINEMAS IN THE CITY

Les Arcades

77 rue Félix Faure

06400 Cannes

T: +33 (0)892 046 114

Theatre 1 is accessible with level access. Semi-accessible toilets (compliant with former standards) that can accommodate a wheelchair can be found on the ground floor.

Theatres 2 and 3 are not accessible.

Le Cinéum

210 avenue Francis Tonner

06400 Cannes

T: +33 (0)4 93 47 98 68

The 3 theatres are accessible by taking a lift.

Dedicated seats for people with disabilities in the theatre.

Accessible toilets.

Salle Miramar

35 rue Pasteur

06400 Cannes

T: +33 (0)4 93 43 86 26

Accessible via the main entrance by using an ambulift.

Equipped with a ramp to access the theatre from the outside.

Accessible toilets.

Olympia

5 rue de la Pompe

06400 Cannes

T: +33 (0)4 93 68 52 55

Not accessible (work planned for the end of 2023 to make it accessible).

Théâtre Croisette

50 boulevard de la Croisette

06400 Cannes

T: +33 (0)4 92 99 70 00

Accessible via the theatre entrance on Rue Amouretti, by taking a lift on the ground floor.

Dedicated seats for people with disabilities in the theatre.

Accessible toilets.

SERVICES & EQUIPMENT

ACCREDITATION OFFICE

The accreditation office is located at the Maritime Station, accessible by a ramp and equipped with a lowered counter.

TICKETING

The ticketing system is electronic and accessible to each accredited person on "My Account". The central ticket office is located in the Mediterranean Hall and is equipped with a lowered counter.

LAYOUT OF TOILETS

Accessible toilets are located on each level of the Palais: -1, 0, 3 and 4 (see p.11).

HEARING AIDS FOR SCREENINGS

The Grand Théâtre Lumière and the Debussy Theatre are equipped with an audio induction loop to amplify the volume for people with hearing impairments.

The Palais des Festivals does not provide hearing aids.

Grand Théâtre Lumière

All seats in the Lumière Theatre benefit from the audio induction loop. If the loop fails, please contact a member of staff in the theatre. Please note that access to screenings in the Grand Théâtre Lumière is reserved exclusively for ticket holders.

Salle Debussy

Only some of the seats in the Debussy Theatre benefit from the audio induction loop. Please make contact with a member of staff in the theatre to direct you to a suitable seat.

CONTACTS

FESTIVAL STAFF

hospitality@festival-cannes.fr

T: +33 (0)4 92 99 81 32 (only available from 16th to 27th May 2023)

CANNES TOWN HALL

Cannes Town Hall

Mairie de Cannes

1 place Bernard Cornut-Gentille - CS 30140

06414 Cannes cedex

T: +33 (0)4 97 06 40 00

www.cannes.com/fr/social-sante/handicap.html

Allô Mairie +

T: +33 (0)810 021 022

(Azure number – Cost of a local call)

www.cannes.com/allomairieplus

SPECIALISED PRIVATE TRANSPORT COMPANY

Ulysse Alpes Maritimes Cannes Agency

06110 Le Cannet

T: +33 (0)6 26 59 81 09

T: +33 (0)4 93 94 09 37

riviera@ulysssecannes.fr

www.ulysse-transport.fr

Lilimouv'

T: +33 (0)6 62 06 09 68

contact@lilimouv.fr

www.lilimouv.fr

This list is informative and non-exhaustive.

Please note that the Festival de Cannes does not have any agreement with these companies.

LES TRANSPORTS EN COMMUN

Palm T

Palm Bus Operations Centre
108-114 avenue de la Roubine
06150 Cannes-La-Bocca

T: +33 (0) 825 82 55 99 (Indigo number – € 0.15/minute)

www.palmbus.fr

Palm Express

Free shuttle to the Cineum upon presentation of a QR code available online in "My account"

Downtown stop: SNCF train station

Cineum stop: Saint-Cassien

EMERGENCY NUMBERS

Accident, emergency, suspicious packages: +33 (0)4 92 99 84 84

Abuse and acts of aggression: +33 (0)4 92 99 80 09

European emergency number: 112

Emergency number for deaf people: 114

Police: 17

Ambulance: 15

Fire brigade: 18

Cannes Hospital: +33 (0)4 93 69 70 00

S.O.S. Médecins : +33 (0) 825 005 004

Duty doctor: +33 (0) 810 85 05 05

Duty pharmacy: 32 37



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+33 (0)4 92 99 81 32

